



National Association of Electricity Consumers for Reforms

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HON. ZENAIDA CRUZ-DUCUT

Chairperson, Energy Regulatory Commission

16th Flr. Pacific Center Bldg.

San Miguel Avenue, Pasig City

Dear Chairperson Ducut,

Greetings!!!

This refers to the newspaper article entitled “Meralco to complete customer refund by December”. (Inquirer, 31, Sept.2010)

In the said article, it stated that Meralco will be completing payments of the Php 2.8 billion refund for meter deposits and interest accrued over the past 20 years.....way ahead of its schedule.

The Honorable Commission in its reply dated 22 December 2009 to our letter of 02 December 2009 stated that Section 9 of the ***Rules To Govern Refund of Meter Deposits to Residential and Non-Residential Customer states that*** “ the refund of the meter deposits including its implementation shall be subject to audit by the ERC or such person or the ERC may authorize.”

In this regard, may we request ERC for copy of its audit of Meralco’s implementation of the refund of the meter deposits of its customers, as follows:

- a. Detailed computation/component of the (principal and interest);
- b. Total number of customers who have received the refund and their consumption level in kwh:

- c. The amount and date the meter deposits were made:
- d. Total amount of refund per customer indicating the principal and interest;
- e. Proof of refund; and
- f. The interest method used

We believe that ERC is faithfully doing its obligation to protect the consumers through this audit otherwise, the lack of audit will certainly give Meralco an undue advantage.

We look forward to the Commission's prompt and favorable response to our request.

Thank you.

Very truly yours,

PETE L. ILAGAN
President